

REPORT FOR THE ACT ROGAINING ASSOCIATION AGM 2015  
FROM THE MEMBER PROTECTION INFORMATION OFFICER

Hello, my name is Sarah Cowdery and I took on the Member Protection Information Officer (MPIO) role at last year's AGM.

The role of the MPIO is to be the first point of contact in the event of a complaint or concern about unfair or discriminatory behaviour, harassment or child safety issues. The MPIO helps ensure that proper complaint handling procedures are adhered to, that due process is followed and that parties to a dispute are informed about their rights and responsibilities.

In June 2014 I completed online training and attended a "Play by the Rules" workshop, developed by the Australian Sports Commission and conducted by Sport and Recreation Services in ACT Government. This training provided clarity about the roles and responsibilities of an MPIO and information about relevant legislation and options for handling complaints.

I am happy to report that in the last year I have not had anyone contact me with concerns about unfair, discriminatory or otherwise unacceptable behaviour in relation to the ACTRA.

Please feel free to contact me if you have any concerns or would like more information. My contact details are [Sarah.Cowdery3@gmail.com](mailto:Sarah.Cowdery3@gmail.com) and Phone: 6295 7827. Those details are also on the ACTRA website.

Sarah Cowdery

28/02/2015